



ZUURBERG MOUNTAIN VILLAGE TERMS & CONDITIONS

BREAKFAST

A full hot and cold buffet breakfast is included in the accommodation rates.

LUNCH

An A La Carte menu is served from 11am until 4pm. Half price for children under 12 years. No charge for children under 3 years. Booking in advance for Sunday lunch is essential. Kindly note the kitchen closes at 4pm each day to prepare for dinner.

KINDLY NOTE THAT SUNDAY LUNCH OVER EASTER, MOTHER'S DAY, FATHER'S DAY, CHRISTMAS, AND NEW YEAR'S DAY WILL COST EXTRA (PRICE ON REQUEST) AS WE PROVIDE A SPECIAL MENU. PRE-BOOKING IS ESSENTIAL.

DINNER

Dinner is either a 5-course buffet carvery or a 5-course set menu. Dinner is currently R300 per adult and will increase to R315 per adult from 1 October 2020, and R330 per adult from 1 October 2021. Half price for children under 12 years. No charge for children under 3 years. Booking for dinner is not necessary for guests who are staying in the hotel.

KINDLY NOTE THAT THERE ARE NO SELF-CATERING FACILITIES AVAILABLE. GUESTS WITH SPECIFIC DIETARY REQUIREMENTS CAN BE CATERED FOR IF WE ARE ADVISED IN ADVANCE.

CHILD POLICY

Child rates are stated on the rate sheet. Child rates apply when sharing with at least 1 full paying adult. Children under 3 years stay free of charge. Baby cots are available on request and should be booked in advance. **Please note that parents are responsible for their children at all times, the hotel staff cannot be expected to watch children.** Baby-sitting services can be pre-booked at R50 per child per hour.

DRIVER/GUIDE POLICY

Maximum 2 crew members per group are accommodated on a complimentary BB basis. Additional meals and beverages are for their own account. If the group have dinner at the hotel then maximum 2 crew members will have their dinner complimentary.

CANCELLATION POLICY

In the event of notification of cancellation, the following cancellation fee shall apply on the full booking:

More than 30 days prior to arrival: 0%

More than 7 days prior to arrival : 50%

Less than 7 days prior to arrival : 100%